



South Florida Regional Transportation Authority

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1-800-TRI-RAIL (874-7245)
www.tri-rail.com

Keep Your Belongings Safe

Being aware of your surroundings can help avoid bad situations on the trains and at the stations.

- Don't leave your things unattended, even if it's just for a minute.
 - Keep your bicycles and luggage in view at all times.
 - If you leave items in your car, make sure they are out-of-sight.
 - Keep paperwork or serial numbers for bikes and electronics, so you stand a better chance of getting them back, if stolen.
 - If you lose an item on Tri-Rail premises, call 1-800-TRI-RAIL (874-7245) to file a report.
- By following these simple tips, you can help ensure safe travel on Tri-Rail.

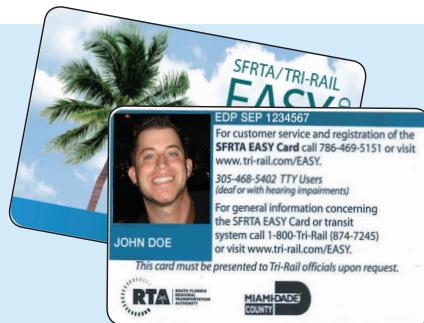


Photo Station Added for Passenger Convenience

The photo station is now open at the Fort Lauderdale/Hollywood International Airport Station at Dania Beach ticket kiosk, for passengers who qualify to receive a discount fare EASY Card. This will be of special benefit to persons with disabilities, seniors and students flying through Fort Lauderdale. The additional photo station also makes it more convenient for commuters and leisure riders to obtain their discount.

The photo station will be open from 10:00 a.m. to 5:00 p.m., Monday through Friday. Valid proof of eligibility such as a driver's license, student ID and class schedule or verification of disability must be produced prior to having a photo affixed to a card. For a full list of qualifying identification, log onto www.tri-rail.com. Photo stations are also available at the West Palm Beach, Pompano Beach and Metrorail Transfer stations' ticket kiosks.



Riding Tri-Rail to the airport is just plane smart.

Looking for an easy and affordable way to get to South Florida's major airports? Let Tri-Rail take you there!

Get onboard and enjoy:

- Fares as low as \$2.50 one-way
- Easy shuttle connections
- Onboard luggage racks
- 17 conveniently located train stations
- Free parking at train stations

onboard

>>> NOVEMBER / DECEMBER 2013

THE LATEST NEWS FROM THE SOUTH FLORIDA REGIONAL TRANSPORTATION AUTHORITY- A PARTNERSHIP BETWEEN BROWARD, MIAMI-DADE & PALM BEACH COUNTIES

Veterans Keep Tri-Rail and the Public Moving

In the month of November, we celebrated the heroism of the men and women who have served our country with their military service. Now, thousands of them continue to serve their country by keeping it moving. They operate our trains, drive our buses, protect our passengers and are a mainstay of public transportation in America.

The SFRTA is proud of the fact that there are veterans in virtually every one of the departments in the organization, as the transit industry has become a primary source of jobs for retiring members of the military. Many systems in the country actively recruit former soldiers to fill key responsibilities

more so than G4S, our security provider, which estimates that at least 60 percent of the officers on our trains had prior military experience.

OnBoard has selected three employees as representatives of the hundreds of veterans who help make Tri-Rail one of the region's most valuable resources.

MARIE SUZIE PAPILLON is an SFRTA Transportation Planning Manager.

Her tour of duty was for six years, including three years of active service in the army and three years of ready reserve.

in operations, security, procurement and finance. The SFRTA's vendors also count numerous retirees among their employees, perhaps no one

of the Post Commander, the decorated Colonel Leland J. Holland, who was held hostage in the U.S. Embassy in Tehran for 444 days.

Ms. Papillon has been working in public transportation for 13 years and it was her desire to continue public service that led her into the industry. What she finds rewarding is how public transportation keeps people moving and always coming up with innovative ideas to provide transportation choices to South Florida.

RICHARD D. CANNON, JR. is an Investigator for G4S Secure Solutions, U.S.A. This decorated veteran spent 23 years in the United States Marine Corps, with primary responsibility for Military Police/Criminal Investigations. He has been working for G4S (formerly Wackenhut) since 1996 and has been assigned to Tri-Rail since 1997.

Investigator Cannon finds that working in public transportation gives him the opportunity to continue working in the field.

of enforcement/investigations which is enhanced by his military service. His rewards come from the ability to resolve various issues that enhance the SFRTA's transportation obligation to the commuting public.



CONDUCTOR CARLOS GONZALEZ is relatively new to Tri-Rail, having joined Veolia

Transportation just over a year ago. He joined the U.S. Army in 2000 and served until January 2004. He was a corporal-a tanker and served a tour of duty in Iraq. He was stationed in Fort Hood, Texas.

He came into public transportation because he enjoys railroading. He started with freight carrier CSXT and joined commuter rail when the opportunity became available. He enjoys interacting with passengers and his fellow employees and finds it rewarding to help passengers get to their destinations safely every day.

(Continued on next page)

The SFRTA salutes all of the veterans who serve our passengers after faithfully serving their country.

LOS VETERANOS MANTIENEN A TRI-RAIL Y AL PÚBLICO EN MOVIMIENTO

En el mes de noviembre, celebramos el heroísmo de los hombres y mujeres que han servido a nuestro país con su servicio militar. En la actualidad, miles de ellos continúan sirviendo a su país al mantenerlo en movimiento. Manejan nuestros trenes, conducen nuestros autobuses, protegen a nuestros pasajeros y constituyen el pilar del transporte público en Estados Unidos.

La Autoridad Regional de Transporte del Sur de la Florida (SFRTA) se enorgullece del hecho de que haya veteranos en prácticamente todos los departamentos de la organización. La industria del transporte se ha convertido en una fuente primaria de empleo para los miembros retirados de las fuerzas armadas. Muchos sistemas del país reclutan activamente a ex soldados para ocupar responsabilidades clave en operaciones, seguridad, abastecimiento y finanzas. Los proveedores de la SFRTA también cuentan con numerosos retirados entre sus empleados, aunque tal vez ninguno supere la cantidad de G4S, nuestro proveedor de seguridad, que estima que al menos 60% de los oficiales de nuestros trenes tuvo experiencia militar previa.

OnBoard ha seleccionado tres empleados como representantes de los cientos de veteranos que contribuyen a que Tri-Rail sea uno de los recursos más valiosos de la región.

Marie Suzie Papillon es Gerente de Planeamiento de Transporte de SFTRA. Estuvo

en servicio durante seis años, de los cuales 3 años estuvo en servicio activo en el ejército y otros 3 en las fuerzas de reserva. Luego de su capacitación en Fort Jackson, SC, se desempeñó como Especialista Administrativa del Director de Personal y Administración, y Ayudante de la Oficina del Comandante de Base, el condecorado Coronel Leland J. Holland, que fue tomado de rehén en la Embajada Estadounidense de Teherán durante 444 días.

Papillon trabaja en el transporte público desde hace 13 años y fue su deseo continuar con el servicio público que la llevó a la industria. Para ella, lo gratificante es que el transporte público mantiene a las personas en movimiento y la manera en la que siempre surgen ideas innovadoras para brindar opciones de transporte al sur de Florida.

Richard D. Cannon, Jr. es investigador de G4S Secure Solutions, U.S.A. Este condecorado veterano dedicó 23 años en el Cuerpo de Marines de Estados Unidos, cuya responsabilidad principal se centraba en la Policía militar/Investigaciones criminales. Trabaja para G4S (anteriormente Wackenhut) desde 1996 y en 1997 fue asignado a Tri-Rail.

El investigador Cannon descubrió que el trabajo en el transporte público le da la oportunidad de continuar desempeñándose en el campo del cumplimiento de la ley/investigaciones, que se ve acentuado por su servicio militar.

Sus premios provienen de la capacidad de resolver varios asuntos que destacan la obligación de transporte de la

SFRTA con los usuarios del transporte público.

El conductor Carlos Gonzalez es relativamente nuevo en Tri-Rail y se incorporó a Veolia Transportation hace un poco más de un año. Se unió al Ejército de Estados Unidos en el año 2000 y sirvió hasta enero de 2004. Se desempeñó como cabo de buque cisterna y cumplió una misión en Irak. Fue destinado a Fort Hood, Texas.

Ingresó al transporte público porque disfruta viajar en tren. Comenzó con la empresa de

nou yo, yo kondi otobis nou yo, yo pwoteje pasaje nou yo epi yo se yon foto-mitan sèvis transpò publik la nan Lamerik.

SFRTA fyè paske gen veteran nan chak nan depatman vityèl ki nan òganizasyon an. Endistri transpò komen an vin yon sous prensipal djòb pou manm fòs lame ki nan retrèt yo. Anpil sistèm ki nan peyi a ap anboche ansyen sòlda yo san pran souf pou mete yo nan responsabilite enpòtan nan operasyon, sekirite, acha ak finans. Vandè SFRTA yo gen anpil sòlda ki retrete tou pam



transporte de carga CSXT y se unió al transporte público ferroviario cuando surgió la oportunidad. Disfruta interactuar con los pasajeros y sus compañeros de trabajo y encuentra muy gratificante poder contribuir a que los pasajeros lleguen a destino de manera segura todos los días.

La SFRTA saluda a todos los veteranos que sirven a nuestros pasajeros luego de haber servido fielmente a su país.

VETERAN YO EDE TRI-RAIL AK PUBLIK LA KONTINYE VANSE

Nan mwa novann nan, nou selebre kouraj gason ak fanm ki te sèvi peyi nou avèk sèvis militè yo. Kounye a, anpil ak yon pakèt ladan yo kontinye ap sèvi peyi yo lè yo fè li kontinye vanse. Yo opere tren

anplwaye yo, pètèt pa youn anplis G4S, founisè sèvis sekirite nou an, ki estime omwen 60 pouzan ajan sekirite ki nan tren yo te gen eksperyans militè anvan.

OnBoard chwazi twa (3) anplwaye kòm reprezantan anpil santèn veteran k ap ede fè Tri-Rail youn nan resous ki pi enpòtan nan reyon an.

Marie Suzie Papillon se yon Manadjè Planifikasyon Transpò SFTRA. Peryòd sèvis li se te pou sisan, ansam ak 3 ane sèvis aktif nan fòs lame ak 3 ane rezèv ki pare. Apre li te pran fòmasyon nan Fort Jackson, SC, li te sèvi kòm Espesyalis Administratif pou Direktè Pèsonèl Administrasyon, ak Adjidan Pòs nan Biwo Kòmandan Pòs, Kolonèl dekoré Leland J. Holland, yo te kenbe kòm otaj nan Anbasad Etazini

(Kontinye nan paj pwochen)

nan Teheran pandan 444 jou. Madam Papillon ap travay nan sèvis transpò publik pandan 13 ane epi se te dezi li pou kontinye sèvis publik ki te mennen li nan endistri a. Sa li te jwenn ki te enteresan anpil se fason sèvis transpò publik la kenbe moun yo an mouvman ak fason nou toujou vini avèk lide tounèf pou bay chwa sèvis transpò pou South Florida.

Richard D. Cannon, Jr. se yon anketè pou G4S Secure Solutions, U.S.A. Veteran dekoré sa a te pase 23 ane nan United States Marine Corps (Lamarin Etazini), avèk responsabilite prensipal pou Lapolis Militè/Ankèt Kriminèl. Li t ap travay pou G4S (ki te rele Wackenhut anvan) depi ane 1996 epi yo te afekte li nan Tri-Rail depi ane 1997.

Anketè Cannon jwenn travay nan sèvis transpò publik bay li okazyon pou kontinye travay nan domèn ranfòsman/ankèt, ki amelyore avèk sèvis li nan fòs lame. Rekonpans li yo sòti nan posiblite pou rezoud plizyè pwoblèm ki amelyore obligasyon transpò SFRTA pou transpò komen publik la.

Kondiktè Carlos Gonzalez se yon moun ki nouvo nan Tri-Rail, epi li te antre nan Veolia Transportation depi sèlman yon ane. Li te antre nan Fòs Lame Etazini nan ane 2000 epi li te sèvi ladan jouk nan mwa janvye 2004. Li te yon kaporal-yon ofisyè tank epi li te sèvi yon peryòd sèvis nan peyi Irak. Li te estasyone nan Fort Hood, Texas.

Li te vini nan sèvis transpò publik paske li renmen aktivite chemennfè. Li te kòmanse avèk konpayi CSXT epi li te antre nan chemennfè balye lè okazyon an te vin disponib pou li. Li renmen kominike avèk pasaje yo ak kamarad travay li epi li jwenn li enteresan anpil pou ede pasaje yo jwenn kote yo prale san pwoblèm chak jou.

SFRTA salye voye yon kout chapo pou tout veteran k ap sèvi pasaje nou yo apre yo te sèvi peyi yo avèk fidelite.

SFRTA Wins Big at 2013 FPTA Award Ceremony

Tri-Rail's "Rail Love Affair" campaign continues to receive praise, as it was recognized again, this time at the 39th Annual Florida Public Transportation Association's (FPTA) Conference held in October 2013. The SFRTA previously received national recognition for the same campaign, winning an American Public Transportation Association AdWheel Award in September 2013. The agency also won a first prize FPTA award for Tri-Rail's website, thanks to the enhancements incorporated this year.

In addition to winning two first place awards, the agency received a 2nd place award in the Special Events category for Tri-Rail's "Ride and Play" and a 3rd place award in the Social Media category for Tri-Rail's smart phone app.

The SFRTA is proud to continue to receive recognition for all the work done in an effort to better serve its passengers. The agency would also like to congratulate Miami-Dade Transit and Palm Tran for their first place awards, and a special congratulations to Broward County Transit for winning the 2013 Outstanding System of the Year award.



(Left) Victor O. Garcia, SFRTA Corporate and Community Outreach Manager and (right) Tim Garling, Broward County Transit (BCT) Transit Division Director.

Holiday Service



Going away for the holidays? Remember that Tri-Rail will run weekend service on Thursday, November 28, 2013; Wednesday, December 25, 2013; and Wednesday, January 1, 2014. Make sure to plan your travels accordingly and have a safe and happy holiday season.

Miami Book Fair International Celebrates Its 30th Anniversary



The nation's finest and largest literary gathering, Miami Book Fair International, presented by The Center for Literature and Theatre at Miami Dade College (MDC), turned 30 this year! The beloved festival took place November 17-24 at MDC's Wolfson Campus in downtown Miami.

In commemoration of the 500 years since Ponce de Leon landed in Florida, this year's event celebrated the culture and literature of Spain. Some of the country's most illustrious writers and artists presented their works at the Fair this year. As part of one of Miami's flagship cultural events, book lovers enjoyed eight days of cultural and educational activities, including the beloved *Evenings With...* series, the IberoAmerican Authors program, literacy and learning activities for children and teens during Generation Genius Days, and The Kitchen, demos and panels for food enthusiasts in partnership with the college's Miami Culinary Institute. Fairgoers also appreciated more than 200 exhibitors from around the country as they sold their books, along with hundreds of authors who read and discussed new books throughout the weekend.